

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**APPLICANT(S):** ROYALE, Naala, et al.

**GROUP ART UNIT:** 3623

**APPLICATION NO.:** 10/712,816

**EXAMINER:** Cardenas Navia, Jaime F.

**FILING DATE:** November 13, 2003

**CONFIRMATION NO.:** 8842

**FOR: METHODS FOR ASSESSING INSTITUTIONAL NEEDS**

**Via EFS Web**

**Dated: May 6, 2009**

To: Director of Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**TRANSMITTAL OF SUBSTITUTE DECLARATION**

Enclosed is a declaration and exhibits of Naala Royale which is in signed form. An unsigned version of this declaration was inadvertently filed May 4, 2009. Applicants request the examiner to ignore the unsigned version and to consider only the enclosed, signed version.

Respectfully submitted,

/Michael B. Fein/

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Dated: April 6, 2009

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